

West Mercia Probation Area

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21 February 2006

David Learoyd
Manager
Corporate Storage Division
Invicta Storage Systems
7 – 9 Hawley Square
Margate
Kent
CT9 1PF

Dear David,

Supply and Installation of Mobile Shelving System – West Mercia Probation.

It would be much appreciated if you could pass on our thanks to your team for a “good job done” in the planning, construction and installation of our archive using your mobile shelving system in the cellar at Worcester Probation Office.

The shelving system has been much admired by many of our staff and personnel are travelling from our other offices in the West Mercia region to inspect your installation as it has become widely talked about and we should start filling the shelves shortly.

I wish to thank everyone for their professional approach to this project and for the wonderful and tidy job carried out by the installation team.

Your details will remain on file, in case we require any more storage in the future or if another Probation Board asks for a recommendation.

Yours sincerely,

A handwritten signature in blue ink that reads "Shelley".

Shelley Fraser
Contracts Officer