

British Medical Association
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Library

Our Ref: JB

5 November 2007

Dear David

Installation of mobile shelving at BMA Library

I am writing to say how pleased I am with the mobile shelving system which your company installed at the BMA Library.

From the inception of the project through to the final installation everyone involved at Invicta were professional, efficient, punctual and polite. I was extremely impressed with the installation engineers who were hard working and always cleared up after themselves.

The shelving system is fantastic and my team are now able to work more efficiently as the shelving is so easy to move. We particularly like the flooring that was placed on the original floor to house the rolling mechanism. This gives the whole system a stability that we probably wouldn't have achieved if the stacks and mechanism have been placed on the original flooring.

Please pass my thanks on to the team involved with this project. I couldn't have asked for a more professional outfit. I would not hesitate in recommending your company and service to others.

Yours sincerely

Jacky Berry
Librarian
BMA Library

Chief Executive/Secretary: Tony Bourne

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Registered office: BMA House, Tavistock Square, London, WC1H 9JP.
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